

If any service outage exists with my Crocker Call Center account (please check one)

I would like to be contacted:

- Immediately any time of the day or night.
- During my business hours (I understand that if the problem occurs after normal business hours, I will be contacted immediately at the beginning of the next business day.)
- I do not want to be contacted.
- Other (please specify): _____

800 Number Accounts (please check one)

- Contact me regarding all problems with 800 numbers.
- Contact me only if physical forwarding to an alternate non-800 number is required.
- Do not contact me if an 800 number outage occurs.

Contact Preferences

GUIDELINES:

- Each person listed will be reached on each method indicated. This is a global system which does not allow for only reaching the second person on the list if the first person is not contacted, etc.
- Specific individuals need to be listed, there is no way to contact the on call person directly.
- When you are choosing methods, remember that ALL methods chosen will be utilized for the outage notification. (e.g.: If you choose cell, land line and email, the automatic notice will go out simultaneously to all three choices).
- In most instances we will not provide a number to call with questions, however you can always email oncall@corp.crocker.com with questions.

I would prefer the following persons be contacted in the case of an outage as per above choice:

Name	Cell	Land Line	email/txt
* _____			

*I would like to be contacted by when the outage is restored _____ (main contact only)

Please Sign, Date and Fax completed form to 413.585.1299 Thank you.

Company Name: _____

Signature
Crocker Form 2404 (TAS V)

Date

Last Updated MAY 2014